Press Release:

NHAI Successfully Launches India's first Multi-Lane Free Flow Tolling System in Gujarat

Around 41,500 vehicles crossed the toll location on the first day after implementation

New Delhi, 02nd May 2026: In a major step towards transforming the Electronic Toll Collection system in the country, NHAI has successfully launched the Multi-Lane Free Flow (MLFF) based tolling system at the Chorayasi Toll Plaza on the Surat–Bharuch section of NH-48 in Gujarat. Around 41,500 vehicles crossed the MLFF toll location on the first day after the implementation of the system.

The MLFF framework introduces barrier-less tolling with minimal human intervention, enabling vehicles to pass through toll locations without stopping and ensuring seamless traffic flow. The system leverages advanced technologies such as Automatic Number Plate Recognition (ANPR) and FASTag-based electronic toll collection to enable automated and contactless tolling operations. MLFF marks a paradigm shift in the travel experience for National Highway users, significantly enhancing efficiency and convenience. It will significantly reduce congestion, improve travel time, enhance fuel efficiency and lower vehicular emissions on National Highways.

For a seamless experience, NHAI has urged National Highway users to maintain sufficient balance in their FASTag accounts. In case of scenarios such as insufficient FASTag balance, invalid or non-functional FASTag, users will be issued an Electronic Notice (E-Notice) for non-payment of user fee. Such users will be required to pay normal user fee within 72 hours of the E-Notice. In case of non-compliance after 72 hours, the user fee will be charged at twice the normal rate of the vehicle category. E-Notices can be accessed and paid through the designated portal https://nhfeenotice.parivahan.gov.in/#/. Users can also raise grievances within 72 hours of issuance of E-Notice. Non-payment of E-Notices may result in blacklisting of FASTag and restriction of other vehicle-related services through the VAHAN platform.

The introduction of MLFF will help to strengthen toll operations by enhancing transparency and reducing operational costs of setting up toll plazas. MLFF will also contribute towards the development of a more robust, efficient and cost-effective tolling ecosystem across the National Highway network.

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